



Biographies

Integration of Mental Health Care and Primary Care Workgroup Meeting

December 13, 2013

1828 L Street, NW
Suite 900
Washington, DC 20036

Improving Healthcare Systems Program Leadership



Chad Boulton, MD, MPH, MBA
Program Director, Improving Healthcare Systems
Patient-Centered Outcomes Research Institute

Chad Boulton is Program Director for the Improving Healthcare Systems program at PCORI. Dr. Boulton came to PCORI from the Johns Hopkins University, where he was a Professor of Health Policy and Management at the Bloomberg School of Public Health and held joint appointments to the faculties of the Schools of Medicine and Nursing. He has worked as a teacher, a researcher, and a board-certified physician in family medicine and geriatrics.

Dr. Boulton has extensive experience in developing, testing, evaluating, and diffusing new models of health care for older persons with chronic conditions. He has published two books and more than 80 articles in biomedical scientific journals. From 2000 to 2005, he edited the "Models and Systems of Geriatric Care" section of the *Journal of the American Geriatrics Society*, and he has reviewed manuscripts for 20 scientific journals and served as a grant reviewer on study sections of the National Institute on Aging (NIA) and the Agency for Healthcare Research and Quality. During 2009 to 2011, Dr. Boulton served as a Health and Aging Policy Fellow and a Senior Advisor for Geriatrics and Long-Term Care at the Centers for Medicare and Medicaid Services (CMS).



Lynn Disney, PhD, JD, MPH
Senior Program Officer, Improving Healthcare Systems
Patient-Centered Outcomes Research Institute

Lynn Disney is Senior Program Officer of the Improving Health Systems program at PCORI. Dr. Disney came to PCORI from Altarum Institute, where she was a Senior Researcher. Her research interests are rooted in epidemiology and biostatistics, and are driven by her desire to find new tools and methodologies for exploring improvements in patient outcomes and satisfaction.

Dr. Disney has expertise in analyzing secondary data sets for conducting health services research, including Medicare, Medicaid, American Hospital Association data, and a variety of others. She has given many presentations to professional audiences on the strengths and limitations of these databases for conducting research in health services research. In her work as a government contractor, she has worked with the National Cancer Institute (NCI), Substance Abuse and Mental Health Service Administration (SAMHSA), Centers for Disease Control and Prevention (CDC), the President's Office of National Drug Control Policy (ONDCP), the Defense Health Cost Assessment and Program Evaluation Division (DHCAPE) of Tricare, and the Military Health System, among others. Recently, she has conducted extensive research on patient satisfaction, patient engagement, and the patient experience. Dr. Disney received her Ph.D. in epidemiology and biostatistics, as well as her law degree, from Case Western Reserve University in Cleveland, Ohio. She received her Master's in Public Health, majoring in epidemiology, and Bachelor of Science, majoring in biology, from the University of Michigan.

Workgroup Members



Susan T. Azrin, PhD
Program Chief, Primary Care Research Program
Division of Services and Intervention Research
National Institute of Mental Health
Representing: Researchers

Susan T. Azrin, PhD, is Program Chief of the Primary Care Research Program within the Division of Services and Intervention Research at the National Institute of Mental Health (NIMH). In this capacity she manages a large portfolio of grants supporting research on the detection, diagnosis, management, and treatment of mental disorders in non-specialty settings that include general medicine, pediatrics, emergency rooms, home and nurse visitation, Ob/Gyn practice and aging services. Dr. Azrin serves as a Project Officer for the NIMH Recovery After Initial Schizophrenia Episode (RAISE), a large-scale study testing the effectiveness of a coordinated multi-component treatment for first-episode schizophrenia in preventing disability and improving functioning, and Scientific Officer for the Mental Health Research Network. She also leads an NIMH initiative on improving health and reducing premature mortality in people with severe mental illnesses. Prior to coming to NIMH, Dr. Azrin served as a Senior Study Director at Westat where she directed a wide array of research projects on mental health services. Dr. Azrin earned her doctorate in clinical psychology at the University of Maryland College Park.



Emilie Becker, MD
Mental Health Medical Director, Texas Medicaid
Representing: Payers (Public)

Emilie Becker, MD, has worked for the last 25 years in the area of psychiatric mental health. She began at a local community mental health clinic, then migrated to private practice, state run juvenile prisons, the state hospital, the health department, and most recently has landed at Texas Medicaid. She has multiple publications in the arena of public mental health.



James Becker, MD
Medical Director, West Virginia Insurance Commission,
Medicaid Medical Directors Network
Representing: Payers (Public)

James Becker, MD, is currently Associate Dean for Clinical Affairs at the Joan C. Edwards School of Medicine, Marshall University. He is also Medical Director in the Bureau for Medical Services, West Virginia Department of Health and Human Resources, a position that he has held for the last six years.

Dr. Becker is Board-certified in Family Medicine and has served as the medical director for the West Virginia Workers' Compensation Commission and also for the WV Offices of the Insurance Commissioner. He is a 1993 graduate of the Marshall University School of Medicine. Dr. Becker maintains a clinical practice with University Physicians and Surgeons and has an adjunct clinical appointment in the Institute for Occupational and Environmental Health at West Virginia University.

Dr. Becker has many clinical and health policy interests. He teaches regularly at the medical school and was named West Virginia Family Physician of the Year, 2013.



Lois Cross, RN, BSN, ACM
System Case Management Consultant, Sutter Health,
American Case Management Association
Representing: Case Managers

Lois Cross, RN, BSN, ACM, is the System Case Management Consultant for Sutter Health an integrated delivery system that includes acute care hospitals, physician foundations, home health and Hospice. Sutter Health is located in Northern California. In her position at Sutter Health she is responsible for working with affiliate leadership and project teams to provide leadership, direction and guidance on performance improvement strategies to drive improvement to attain measurable results. The main focus is on care coordination improvement projects, case management staff development, training and monitoring, disease management strategies and organizational improvements in support of Sutter Health's strategic goals and objectives. In addition, her role is to provide leadership and facilitation for projects related to specific goal areas.

Ms. Cross currently serves as also a Board Member for the American Case Management Association and is Co-Chair of the National Quality Forum, Partnership for Patients Readmissions Action Team and speaks nationally on issues affecting Case Management. Ms. Cross has her BSN from Westminster College in Salt Lake City, Utah and holds an Accreditation in Case Management from the American Case Management Association.



Patricia Cunningham, DNSc, APRN-BC
Associate Professor, Loewenberg School of Nursing
University of Memphis; American Psychiatric Nurses
Association
Representing: Psychiatric Nurses

Patricia (Pat) Cunningham, DNSc, APRN-BC, is President of the American Psychiatric Nurses Association (APNA) and co-chaired the APNA/ISPN Task Force on Implementation of the Consensus Model for APRN Regulation: Licensure, Accreditation, Certification & Education (LACE), which yielded the Consensus Statement Draft.

Dr. Cunningham is an Associate Professor, University of Memphis, Loewenberg School of Nursing and an Advanced Practice Registered Nurse-Psychiatric Mental Health and Family Nurse Practitioner in The Methodist University Internal Medicine Teaching Practice serving vulnerable medically and mentally ill clients. She is also a provider for Critical Incident Stress Debriefing, Tennessee Public Safety Network for front line law enforcement personnel.

As an Advanced Practice Psychiatric Mental Health Nurse since 1986, and Family Nurse Practitioner since 1996, Dr. Cunningham has served in a variety of Advanced Practice Nursing roles: consultation-liaison PMH Clinical Nurse specialist to a large critical care nursing division, therapist in private practice, APRN-FNP & PMHNP providing Integrated Mental Health in Primary Care, and nurse educator. As part of my teaching role, I provide phone consultation for Family Nurse Practitioner NP/Acute Care NP students on assessment, care and management of mental health disorders in their patients.

Dr. Cunningham received her Doctor of Nursing Science in 2001 from the University of Tennessee Health Science Center College of Nursing, her Masters of Science in Nursing from Indiana University in 1986, and her Baccalaureate in Nursing from Temple University in 1977.



Tony Dellovo, MPH
Development Manager, Screening for Mental Health
Representing: Patient Advocates

Tony Dellovo, MPH, graduated from Stonehill College in 2008 and was an AmeriCorps Direct Service Member with Share Our Strength's Cooking Matters, teaching nutrition-based cooking classes to low-income families in the Greater Boston Area. Following AmeriCorps, Dellovo enrolled in the Master of Public Health program at the University of Massachusetts. After completing his master's degree, Dellovo began working at Screening for Mental Health last January and continues to do so as a Development Manager working to increase the visibility of the organization, gaining access to new funding streams, and expanding its client base.



Laurie Flynn
Mental Health Advocate
Representing: Patient Advocates

Laurie Flynn was recruited to Columbia University in 2001 to translate research on teen suicide prevention into outreach services for adolescents and families. Under her leadership, TeenScreen grew to become America's largest adolescent mental health initiative. TeenScreen has been implemented by more than 4,000 primary care providers and in over 650 school and community-based sites in 48 states. TeenScreen is recognized by the National Registry of Evidence based Programs and the federal Suicide Prevention Resource Center.

Prior to joining Columbia, Laurie served for 16 years as the National Executive Director of the National Alliance on Mental Illness (NAMI). NAMI is the nation's leading grassroots organization dedicated solely to improving the quality of life for people with severe mental illness and their families. During 16 years as Executive Director NAMI grew to a membership of over 200,000 people, active in 1000 local and state organizations. Laurie brought focus and passion to NAMI's mission because she has a family member with a serious mental illness. The research partnership she forged with NIMH continues to be a cornerstone of NAMI's agenda. In 2001 NAMI presented Laurie with its highest award in recognition of her leadership. During her tenure NAMI successfully championed return of NIMH to NIH, major increases in funding for NIMH research and the passage of landmark federal legislation providing parity insurance coverage for mental and addictive disorders. Laurie has been a patient and family advocate for over 25 years.

Laurie served as co-chair of the Maryland Commission on Women's Health and the National Task Force on Homelessness and Mental Illness. She was a board member of the Child Welfare Institute for many years and currently serves on the board of NAMI NYC. Laurie has written numerous articles and contributed to many books on mental illness and the family. She is a frequent speaker and media resource on mental health policy, integrated care and family support programs.



Laura Galbreath, MPP
Director, Substance Abuse and Mental Health Services
Administration – Health Resources and Services
Administration Center for Integrated Health Solutions, National
Council for Community Behavioral Healthcare
Representing: Patients and Policymakers

Laura Galbreath, MPP, leads the SAMHSA/HRSA Center for Integrated Health Solutions, a national training and technical assistance center dedicated to promoting the development of integrated primary and behavioral health services to better address the needs of individuals with mental health and substance use conditions, whether seen in specialty behavioral health or primary care provider settings.

As Director, Ms. Galbreath is focused on ensuring high quality technical assistance to SAMHSA's 93 Primary and Behavioral Health Care Integration (PBHCI) grantees, health centers, and other safety net providers working to integrate primary and behavioral health

care. In addition, she directs aggressive efforts to share practice tools; measurement instruments and outcomes; lessons learned; and poignant consumer stories from the PBHCI grantees to the broader healthcare field, as well as build and strengthen strategic partnerships to support policy, clinical, and organizational change that promote successful community healthcare integration efforts. Apart from adapting to a changing healthcare landscape, Ms. Galbreath brings extensive experience in healthcare integration policy and practice improvement, community organizing, and strategic relationships. As CIHS Director, Ms. Galbreath managed CIHS' day-to-day operations, led learning communities to support integration, created collaborative care infrastructures for shared patients, and increased access to primary care services for people with mental illnesses and addictions. Prior to joining CIHS, Ms. Galbreath held leadership roles at the National Council, Mental Health America, and the National Mental Health Association of Georgia where she conducted state policy issue tracking and analysis, technical assistance, and facilitated state, local, or multi-state advocacy meetings on a range of issues including Medicaid reform, Mental Health Insurance Parity, Medicare Part D, and healthcare reform. She received her Master of Public Policy from George Mason University.



Jake Galdo, PharmD, BCPS
Clinic Pharmacy Educator, Barney's Pharmacy
Clinical Assistant Professor, UGA College of Pharmacy
Clinical Instructor, GRU College of Dental Medicine
Representing: Pharmacists

John Galdo, PharmD, BCPS, is the Clinical Pharmacy Educator for Barney's Pharmacy, an independent pharmacy in Augusta, Georgia, known for innovation the field of community-based pharmacy. Dr. Galdo's appointment allows him to oversee all collegiate and research endeavors for the seven Barney's Pharmacy locations, including coordinating the residencies programs. One of the sites, Barney's Pharmacy at Serenity, is a community pharmacy located within a mental health facility. Dr. Galdo also holds faculty appointments with the University of Georgia College of Pharmacy and the Georgia Regents University College of Dental Medicine.

Dr. Galdo has past experiences in ambulatory care, including a family medicine clinic. He is board certified in pharmacotherapy and a certified insulin pump trainer. He is an active advocate for PCORI, advising within the Improving Healthcare Systems advisory panel, and participating in the Latino Roundtable discussions. Dr. Galdo also an active member of the Georgia Pharmacy Association and the National Community Pharmacy Association. He is a graduate of the University of Georgia College of Pharmacy and completed a post-graduate residency with the University of Georgia College of Pharmacy and Barney's Pharmacy.



Steve Hornberger, MSW
Senior Associate
LTG Associates
Representing: Patients

Steve Hornberger has over 25 years' experience in human services and community building. He provides consultation and technical assistance to government and private agencies on cross system collaboration, organizational change, family driven services, community-based services, and financing strategies. Currently, he is a Senior Associate at LTG Associates, Inc. Mr. Hornberger was elected into the National Association of Social Workers (NASW) Pioneers in recognition of his leadership, innovation, and success. He is a member of SAMHSA National Recovery Month Planning Partners and Wellness committee, and a Board member for the National Rural Institute for Drug and Alcohol Problems and ACMHA-the College for Behavioral Health Leadership.



Anne Kazak, PhD, ABPP
Co-Director, Nemours Center for Healthcare Delivery Science at
Nemours/Alfred I. DuPont Hospital for Children
Representing: Clinicians and Psychologists

Anne E. Kazak, PhD, ABPP, is co-Director of the Center for Healthcare Delivery Science at Nemours Children's Health System and is based at A. I. du Pont Hospital for Children in Wilmington, Delaware. She is also the Co-Director of the Center for Pediatric Traumatic Stress, Treatment and Services Adaptation Center in the National Child Traumatic Stress Network and the Editor-in-Chief of *Health Psychology*. Dr. Kazak is a licensed psychologist (DE, PA) and Professor of Pediatrics at Jefferson Medical School of Thomas Jefferson University and Adjunct Professor of Psychology at the University of Delaware, in addition to being an Emeritus Professor in the Department of Pediatrics at the University of Pennsylvania Perelman School of Medicine. She was previously at The Children's Hospital of Philadelphia where for 26 years she held several leadership positions related to the integration of behavioral health care in pediatrics, including Chief of the Section of Behavioral Oncology, Director of the Department of Psychology and Deputy Director of the Behavioral Health Center. She is a past Editor of the *Journal of Family Psychology* and the *Journal of Pediatric Psychology*. In 2006 she served as President of the Society of Pediatric Psychology (Division 54 of the American Psychological Association). She chaired of a task force on Evidence Based Practice for Children and Adolescents at the American Psychological Association and is a frequent consultant and reviewer on national and international projects related to pediatric psychology. Dr. Kazak is the recipient of several awards, including the Logan Research Award (APA, 2002), Family Psychologist of the Year (APA, 2003), a Smith College Medal (2005) and the Cummings American Psychological Cummings PSYCHE Prize (2009). Dr. Kazak received her Ph.D. in Clinical-Community Psychology from the University of Virginia and completed her internship training at Yale University School of Medicine, Department of Psychiatry. Her undergraduate degree was awarded by Smith College.

Eve K. Mościcki, ScD, MPH

Director, Practice Research Network of the American Psychiatric Institute for Research and Education, American Psychiatric Foundation
Representing: Clinicians (Psychiatrists)

Eve K. Mościcki, Sc.D., M.P.H., is the Director of the Practice Research Network (PRN) of the American Psychiatric Institute for Research and Education, American Psychiatric Foundation (APF), and the former Associate Director for Prevention Research at the National Institute of Mental Health (NIMH), National Institutes of Health (NIH). She directs the development and implementation of research and research-related activities in the PRN and other APF areas. Dr. Mościcki received her Doctor of Science and Master of Public Health degrees from The Johns Hopkins University, and was awarded a postdoctoral fellowship with the Epidemiology Training Program of the U.S. Public Health Service (USPHS) at NIH. She served in the Commissioned Corps of the USPHS, where she attained the rank of Captain. Dr. Mościcki served in a number of senior extramural research positions at NIH, was a Senior Advisor in the Office of the Surgeon General and Assistant Secretary of Health, and contributed to multiple interagency working groups in the Executive Branch. Dr. Mościcki's primary research interests include psychiatric epidemiology and prevention science. She has authored and co-authored numerous publications in both areas, notably on the epidemiology of suicide.



Charlotte Mullican, BSW, MPH

Senior Advisor for Mental Health Research, Center for Primary Care, Prevention, and Clinical Partnerships
Agency for Healthcare Research and Quality
Representing: Researchers

Ms. Mullican is Senior Advisor for Mental Health Research with the Center for Primary Care, Prevention, and Clinical Partnerships (CP3), Agency for Healthcare Research and Quality (AHRQ) where her areas of interest and responsibility are mental health and substance abuse. Her programmatic responsibilities include a broad portfolio on mental health research to include areas such as the integration of mental health and primary care, health information technology, children's mental health, and response to domestic violence in the health care setting. Currently, she serves on a variety of multi-Agency committees and working groups to include the HHS Behavioral Health Coordinating Council subcommittee on the Integration of Mental Health and Primary Care. She provides staff support to AHRQ Director, Dr. Rick Kronick, who co-Chairs the subcommittee with Dr. Mary Wakefield, HRSA Administrator. In addition, she serves on other inter-Agency workgroups related to Suicide Prevention, the Patient-Centered Medical Home, and Mental Health and Health IT.

In the recent past, Ms. Mullican has served as Medical Officer on a number of mental health related topics under review by the U.S. Preventive Services Task Force (USPSTF). The topics include screening for all forms of domestic violence as well as screening for risk of suicide. In CP3, she provides senior leadership over all research grant administrative functions to include peer reviews, funding processes, and other related aspects. Ms. Mullican completed her MPH at Johns Hopkins University and received her Bachelor of Science degree in Social Work from Kansas State University.



Linda Raines, MD
CEO
Mental Health Association of Maryland
Representing: Patient Advocates

Linda Raines is the Chief Executive Officer of the Mental Health Association of Maryland (MHAMD), Maryland's oldest and largest mental health education and advocacy organization. Under Ms. Raines' leadership, the Association has developed a broad array of education and outreach programs with state and national impact, including serving as a founding partner of Mental Health First Aid USA, and securing designation as the NIMH Research Partner for the state of Maryland.

She has been responsible for the creation of several statewide interagency policy coalitions, including the 100+ member Maryland Mental Health Coalition, which plays a key role in health and behavioral health systems change, the Maryland Coalition on Mental Health and Aging, and the Mental Health and Criminal Justice Partnership. She led efforts to establish the Maryland Consumer Quality Team, a statewide quality oversight program that has been in operation since 2007, which trains mental health consumers and family members to conduct unannounced site visits of Maryland's public network of psychiatric hospitals and community mental health programs, for the purpose of immediate quality improvement. A graduate of Goucher College, she served as a lobbyist for the national office of Common Cause before joining MHAMD.



Andrew Sperling, JD
Executive Director
National Alliance on Mental Illness
Representing: Patient Advocates

Andrew Sperling, JD, is the Director of Federal Legislative Advocacy for NAMI, the National Alliance on Mental Illness. In this position, he leads NAMI's legislative advocacy initiatives in Congress and before federal agencies. Mr. Sperling works on issues affecting the mental health community with a focus on improving the lives of people with severe mental illnesses.

Since 1994, Mr. Sperling has also served as Co-Chair of the Consortium for Citizens with Disabilities (CCD) Housing Task Force.

Prior to joining NAMI, Mr. Sperling held the position of deputy director of government relations for the National Community Mental Healthcare Council and was a legislative assistant for U.S. Representative Dick Swett (D-NH).

Mr. Sperling earned his Bachelor of Art degree from Tulane University. After graduating from Tulane, Sperling attended George Washington University where he received a Master of Art degree, and in 1992, he earned a law degree from the Franklin Pierce Law Center.



Hyong Un, MD
Medical Director for Behavioral Health and Chief Psychiatric Officer
Aetna
Representing: Payers

Hyong Un, MD, is Aetna's National Medical Director for Behavioral Health. He completed his medical training at the University of Pennsylvania and completed his residency at the Hospital of University of Pennsylvania. Prior to joining Aetna in 2001, he served as Psychiatrist-in-Chief at Friends Hospital, the nation's first private psychiatric hospital and as the Executive Medical Director of Counseling Program of Pennsylvania Hospital and PennFriends Behavioral Health System, two regional managed behavioral healthcare organizations. Dr. Un's clinical expertise lies in the fields of neuropsychiatry and psychopharmacology with focus on affective disorders.



Lara C. Weinstein, MD, MPH
Assistant Professor of Family Medicine
Jefferson Medical College
Representing: Researchers

Lara Carson Weinstein, MD, MPH, is a family doctor and public health researcher, with 20 years of community-based clinical experience working with populations with experiences of homelessness, mental illness, and chronic physical disease. Weinstein has implemented programs of system innovation in integrated health care and community based participatory research (CBPR) on topics such as health care decision-making, self-management support, and cancer control and prevention. Weinstein's work is done in collaboration with two nationally recognized community organizations in Philadelphia, Project HOME and Pathways to Housing, that provide permanent supported housing for formerly homeless people with serious mental illness.



Larry Wissow, MD, MPH
Associate Professor
Johns Hopkins School of Public Health
Representing: Clinicians

Larry Wissow, MD, MPH, is attending as a representative of the American Academy of Pediatrics. He is also a professor at the Johns Hopkins School of Public Health in Baltimore, where he directs the Center for Mental Health in Pediatric Primary Care. The Center is primarily funded by a grant from the National Institute of Mental Health, and is devoted to developing new ways to deliver mental health services that better fit within the routines of primary care. The Center also receives funding from the National Child Traumatic Stress Network to work on integration of primary care with systems that serve families experiencing trauma and chronic stress. Dr. Wissow co-directs "B-HIPP," the State of Maryland's program to support the child mental health capacity of primary care providers. He was originally trained as a pediatrician and subsequently in adult and child psychiatry. He spends part of his time as part of a co-located mental health team, funded by the Ryan White program, in a pediatric/young adult HIV clinic.



Selam Wubu
Quality Improvement and Research Associate, Center for Quality and Office of Grants
American College of Physicians
Representing: Researchers

Selam Wubu is the Quality Improvement and Research Associate at the American College of Physicians, where she manages ACP's quality improvement network. Prior to this, she spent four years at Technology Catalysts International, an international pharmaceutical consulting firm specializing in drug delivery and consumer care. Selam was the manager of the Drug Delivery/Pharmaceuticals department and published multi-client annual reports on the drug delivery industry as well as specialized reports on a variety of topics self-administered drug-device combinations, medication adherence, and CNS targeted. Selam graduated with a degree in biological resources engineering from the University of Maryland in 2007, where she focused her studies on biomedical device. She was also a member of the Gemstone honor program, where she published.

Improving Healthcare Systems Program Staff



Alex Hartzman, MPH, MPA
Program Associate, Improving Healthcare Systems
Patient-Centered Outcomes Research Institute

Alex Hartzman recently graduated with Masters of Public Health (MPH) and Masters of Public Administration (MPA) degrees from the University of Wisconsin – Madison. His previous work experience includes public health disaster preparedness planning with the Wisconsin Department of Health Services. Hartzman received a Bachelor of Science in astro-physics and physics from the University of Wisconsin-Madison. He has also received a Certificate in Consumer Health Advocacy through the Center for Patient Partnerships at UW-Madison.



Lauren Holuj, MHA
Program Associate, Improving Healthcare Systems
Patient-Centered Outcomes Research Institute

Lauren Holuj recently completed a two-year post-graduate fellowship with Hospital Sisters Health System (HSHS), which maintains 13 affiliated hospitals and a medical group across Illinois and Wisconsin. While at HSHS, among other responsibilities, she led on-site project management for a replacement hospital project and also co-led a system-wide analysis of orthopedic implant usage trends. She also has experience with Joint Commission Survey preparation from working in the Office of the President at Christian Hospital, part of the BJC Healthcare System in St. Louis, MO. Holuj brings hospital management perspectives and research experience. She completed her Master of Health Administration (MHA) in Health Management and Policy from the Saint Louis University School of Public Health and received her Bachelor of Science in Healthcare Management from Southern Illinois University – Carbondale.

Tomica Singleton
Senior Administrative Assistant, Improving Healthcare Systems
Patient-Centered Outcomes Research Institute

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