The Greater Plains Collaborative

*Faster Answers, Better Care.*

**Patient Engagement Officer**

The role of the Patient Engagement Officer (PEO) at each GPC site is:

1. Identify, recruit, retain and support at least one patient advisor council (PAC) member who will work with their counterparts to advance patient engagement for the GPC
2. Serve as a liaison between engagement work of the GPC and their site PIs and other local staffs
3. Promote and provide technical assistance for patient and community engagement in GPC projects at their site
4. Participate in monthly GPC PEO conference calls
5. Review and respond to requests for information from the KUMC GPC staff
6. Introduce relevant engagement topics for group discussion on monthly GPC PEO calls
7. Attend the annual Learning Engagement Conference and liaise with their PAC member to ensure coordination and support in their attendance as well

**Skills/Knowledge Requirements:**

1. The PEO will have serve in these roles or have strong connections to recruitment and retention experts, community and patient engagement experts and be experienced working directly with patients and families.
2. There is no specific academic or degree requirements to serve as the PEO. Successful PEOs have included people with nursing, social work, social and behavioral science and other biomedical field backgrounds.
3. The PEO is expected to serve as a member of the local site leadership team. They should be involved in routine all-staff meetings and should be fully versed with local site activities. In addition, it is recommended that they meet every two months with the site PI to be fully engaged and able to contribute to fulfilling site requirements and offer engagement perspectives to both the local and overall GPC work.

*GPC network partners: University of Kansas Medical Center; the University of Iowa Healthcare; the Medical College of Wisconsin; Marshfield Clinic, Wisconsin; the University of Nebraska Medical Center; the University of Texas Health Sciences Center at San Antonio; the University of Texas Southwestern Medical Center; Indiana University; University of Missouri; University of Utah; Allina Health; Intermountain Healthcare; The University of Texas Health Science Center at Houston*