



WELCOME AND INTRODUCTION TO PCOR FOR CHWS TRAINING

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Welcome and Introduction

- ❖ **Thanks** to hosts, sponsors, local regional coordinator of the FL CHW Coalition, and other collaborators!
- ❖ **Logistics:** Bathrooms/break areas, silence phones, attendance sign in, certificate will be available at end after the Evaluation Forms are returned, notetaker, student workbook, photos ok?
- ❖ **General announcements**
- ❖ Review of Today's **Agenda**
- ❖ *Questions?*



Discussion in Small Groups (10 mins)

Briefly introduce yourself with your name and a selection of:

- *A hidden talent you have, a super power you would like to have OR an aspiration into the future*
- ❖ Say if you are a CHW/CCHW
- ❖ **Give name of your organization** or the **service group** you associate with and the services you provide, to what groups/location area
- ❖ Exchange business cards
- ❖ *Find another person to talk to!*



CHWs in action:



APHA Definition:

"A **Community Health Worker (CHW)** is a frontline public health worker who is a **trusted member** of and/or has an unusually **close understanding** of the community served. This trusting relationship enables the CHW to serve as a **liaison/link/intermediary** between health/social services and the community to facilitate access to services and improve the quality and **cultural competence** of service delivery. A CHW also builds individual and community capacity by **increasing health knowledge and self-sufficiency** through a range of activities such as outreach, community education, informal counseling, social support and advocacy."

<http://www.apha.org/membergroups/sections/aphasections/chw/>

Consensus on Strategic Value of Certification

❖ CHWs:

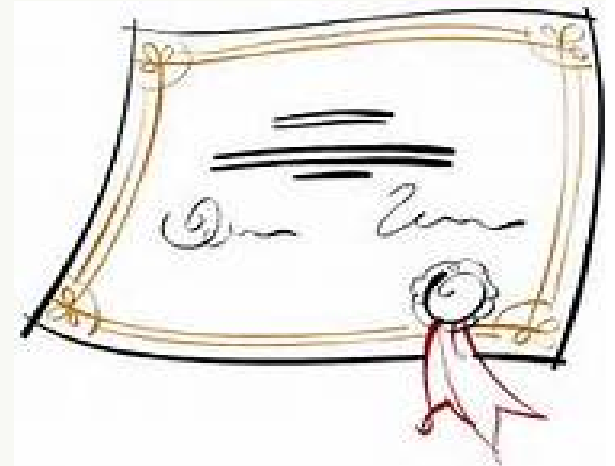
- Empowerment for building professional identity
- Workforce development (pay, benefits, supervision, training, career pathways)

❖ Providers/employers:

- Scope of practice in relation to other workforces
- Training standards

❖ Public & private insurers:

- Possible prerequisite for employment and financial support for services delivered
- Scope of practice, training

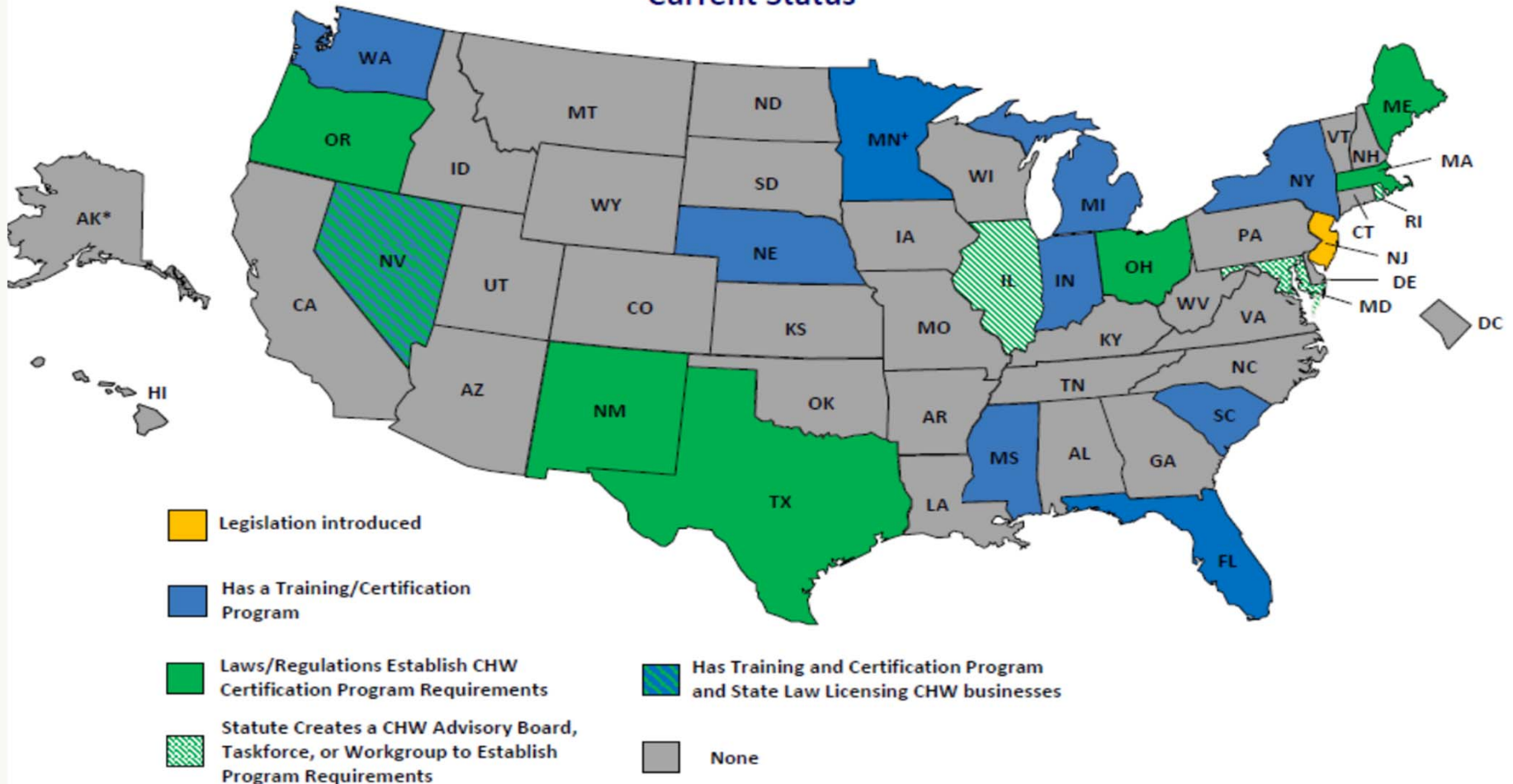


Certification underway in multiple states



Community Health Workers (CHWs) Training/Certification Standards

Current Status



*AK does not have a state-run CHW training program, but statutorily provides community health aide grants for third-parties to train community health aides.

+MN also allows Medicaid payments for certified CHW services

Florida's CHW Certification Program



- ❖ Voluntary certification program.
- ❖ **Partnership** between the Florida Department of Health, the Florida Certification Board and the Florida Coalition of Community Health Workers.
- ❖ Program developed and administered by the FCB, under the guidance of **a standing advisory board** of CHW subject matter experts.
- ❖ Under the FCB **Code of Ethics**.



www.flcertificationboard.org

Florida's CHW Certification Program



APPLY FOR CHW CREDENTIAL

Must create an **FCB online profile**, first.

If you have a first degree misdemeanor or any felony, must pay a \$20 criminal history check fee to FCB.

Must complete an **online CHW application** and pay the **\$50** non-refundable application fee.

500 hours of work or volunteer experience providing CHW services

30 hours of specified training: 20 hours allocated across performance domains; 10 hours are electives.

3 letters of recommendation:

1 supervisory; 2 of any of the following types: supervisory, professional, OR personal/character

RECEIVE APPROVAL TO TEST

Select test date/location/pay test fee. \$65 test fee to FCB.

Up to \$30 proctoring fee (paid to test site, directly).

CHW credential issued after earning a passing score on the CHW exam.

Credential issued for **2-year period**, renewing on October 31st of the renewal year.

MAINTAIN CREDENTIAL

Follow the FCB Code of Ethics in daily practice, complete **10 CEUs annually**, pay **renewal fee (\$100)** before expiration.

Comply with **CEU Audit** if randomly selected (a total of 20 CEUs are due with each renewal).

Since Jan 1st, 2015 to Sept. 20th, 2017: **over 588 CCHWs!**



Miami

Orlando



Tallahassee

PCOR for CHWs Training: Approved for Certification or hr Electives

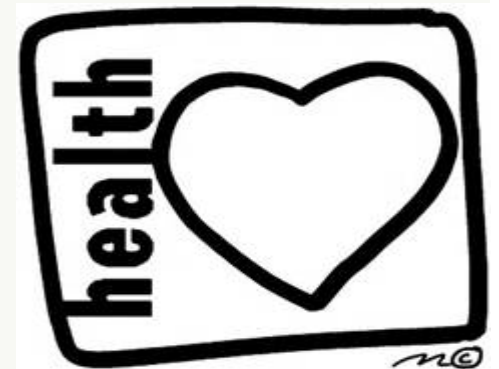


News you can use!!!



Impact of CHWs in Health

- ❖ It **has been documented** that as members of the care delivery team, CHWs have been critical in:
 - Securing access to health care
 - Coordinating timely access to primary care
 - Behavioral health and preventive services
 - Helping individuals manage chronic conditions



Contributions from CHWs

- ❖ CHWs bring the **knowledge of their life experience** of being part of a certain community, advocating for people living with a specific disease or condition or their caregivers.
- ❖ CHWs' experience can assist and **complement the researcher's scientific knowledge** in research and clinical studies.
- ❖ CHWs can expand on their skills with adequate **research-related training** like the one today.



Now, specifics topics for today:



1. What is research? patient centered outcomes research?
2. What does it mean to conduct research in an ethical way, protecting the rights of research participants?
3. How to ensure all research participants have equal chances, without bias?
4. What are the different ways to collect research data; how can CHWs collect data for research studies?
5. What is the process of informing the participants about their rights and risks associated with a study?
6. How does one track data and report data collected?
7. How to report study results and to whom?